

## WNLA-3: Mayo Clinic Health System–Franciscan Healthcare in La Crosse

**WELCOME!** *The Wisconsin Nurse Leadership Academy is designed to bring together staff nurses aspiring to be nurse leaders and new managers from diverse practice environments to participate in interactive sessions to build leadership competencies and skills. We believe this collaborative effort will build a strong foundation for nursing leadership excellence that will influence the future of health care.*

### Wednesday, September 19<sup>th</sup>

- 8:30 – 9:00      *Registration and Networking*
- 9:00 – 9:30      **Welcome and Program Overview**  
Kim Dockham, MSN, RN – *Nurse Administrator, Inpatient Services, Mayo Clinic Health System, SWWI*
- 9:30 – 11:00    **Self as Leader**  
Kristine Jimenez, MSN, RN – *Nurse Manager, Mayo Clinic Health System-Franciscan Healthcare*
- 11:00 – 11:30   *Lunch*
- 11:30 – 1:00    **Principles of Communication**  
Megan Eddy, MSN – *Nurse Administrator, Mayo Clinic Health System, SWWI*
- 1:00– 1:15      *Break*
- 1:15 – 2:30      **Creating a Healthy Practice Environment**  
Chet Doering, DNP, MBA, RN – *Administrative Director-Pediatric Services, Gundersen Health System*
- 2:30 – 2:45      *Break*
- 2:45 – 4:00      **Diversity and Generational Gifts**  
Lisa Bungum, MSN – *Nurse Administrator, Mayo Clinic Health System, SWWI*

*Be sure to return your completed Participant Evaluation for WNLA Day 1 before leaving.*

### Thursday, September 20<sup>th</sup>

- 7:30 – 8:00      *Full breakfast buffet*
- 8:00 – 9:00      **Facilitation and Team Development**  
Sarah Rossman, MS, RN – *Administrative Director, Gundersen Health System*
- 9:00 – 9:15      *Break*
- 9:15 – 10:45    **Leading Your Team through Change**  
Sherry Caplan, MSN, RN – *Nurse Administrator-Surgical Specialties, Mayo Clinic Health System, SWWI*
- 10:45- 11:00    *Break*
- 11:00 – 12:00   **Strategic Thinking and Performance Improvement in High Reliability Organizations**  
Cheristi Cognetta Reike, DNP, RN – *Nurse Administrator, Mayo Clinic Health System, SWWI*
- 12:00-12:45    *Lunch*
- 12:45-1:45      **Strategic Thinking and Performance Improvement in High Reliability Organizations (continued)**  
Betty Jorgenson, RN, MSN – *Nurse Administrator-Medical Subspecialties, Mayo Clinic Health System, SWWI*
- 1:45-2:00      *Break*
- 2:00 – 3:00      **Academy Applications to Practice**  
Andrea Hauser, DNP, RN, CNL – *Director of Nursing, Gundersen Health System*

*Be sure to return your completed Participant Evaluation for WNLA Day 2 before leaving.*

## Disclosures to Participants



### Continuing Nursing Education Credit

The 2018 Wisconsin Nurse Leadership Academy is jointly provided by the Wisconsin Nurses Association (WNA) and Wisconsin Organization of Nurse Executives (WONE) and has been planned in accordance with the requirements of the American Nurses Credentialing Center (ANCC) for continuing nursing education. This program offers 17.5 contact hours of Continuing Nursing Education (CNE) credit. Records of attendance/contact hours awarded will be available through the WNA office for 6 years following the program.



Wisconsin Nurses Association is an approved provider of continuing nursing education by the Montana Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

### Conflict of Interest

There is no conflict of interest on the part of any planner or presenter of this professional issues activity.

### Requirements for Successful Completion

Participants must attend all 3 onsite days of the program and submit all required pre- and post-work to receive a 'WNLA Graduation Certificate' awarded through WONE. To receive the CNE contact hours awarded through WNA, participants must also submit a completed Participant Evaluation at the end of each day of the program.

A Certificate of Completion for 17.5 contact hours of CNE credit through WNA will be awarded along with the WONE certificate at the end of Day 3.

### Inability to Attend

Participants must notify Megan Leadholm at the WNA office at [megan@wisconsinnurses.org](mailto:megan@wisconsinnurses.org) or 608-221-0383 ext. 203 if they are unable to attend any Days of the program and provide an explanation for their absence. Excused participants will have the option to make up the missed day(s) at a subsequent WNLA program within 12 months of their initial program. Participants who fail to attend the scheduled make-up day(s) will not be provided another opportunity to complete the program.

---

### Planning for Day 3 – Thursday, November 1, 2018

- Be sure to bring back from Days 1-2: FOLDER with any HANDOUTS you printed or received at class, and NAMETAG.
- Access/print the PowerPoint presentation for Day 3 located on the WNA website - WNLA handout page.
- Bring any materials you need to present your project to your small workgroup.
- If you are unable to return for Day 3, notify Megan Leadholm at WNA immediately at [megan@wisconsinnurses.org](mailto:megan@wisconsinnurses.org) or 608-221-0383 ext. 203. Attendance at all three days is required to attain the continuing education credits and graduate from the program.

Day 3 Agenda	8:30-9:00	Registration and Networking
	9:00-9:45	Overview of Small Group Work
	10:00-12:00	Small Groups – Presentation of Individual Projects
	12:00-12:45	Lunch
	12:45-2:15	Small Groups wrap-up and share findings with Large Group
	2:30-3:15	Small Group Conversations – development of Personal Leadership Achievement Plan
	3:15-3:30	Program wrap-up – awarding of WNLA Graduation Certificate and CNE Certificate

---

Mayo Clinic Health System–Franciscan Healthcare has graciously donated the use of classroom space and AV equipment, and provided administrative assistance, speaker support and food for breaks and lunches. **Thank you!**



MAYO CLINIC  
HEALTH SYSTEM