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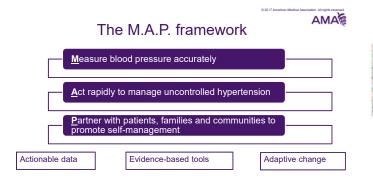
The M.A.P. Framework and Hypertension Control

Linda Murakami, RN, BSN, MSHA Senior Program Manager, Quality Improvement



Objectives

- Understand the M.A.P. Framework
- Learn the importance of accurate blood pressure measurement
- Understand how to partner with patients and engage them in blood pressure self-measurement



Prototyping tools and resources

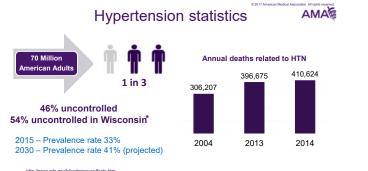
- Armstrong Institute for Patient Safety and Quality (Dr. Peter Pronovost)
- Center to Eliminate Cardiovascular Health Disparities (Dr. Lisa Cooper)

Advisory group of national experts in HTN care Patient and family advisory group

10 Diverse Practice Sites

From solo practitioner to multispecialty practice with 14
 physicians

 Diverse patient panels ranging from 95% African-American to 87% Latino, 60% Medicaid to 55% Medicare Feedback on a framework, tools and resources and curriculum

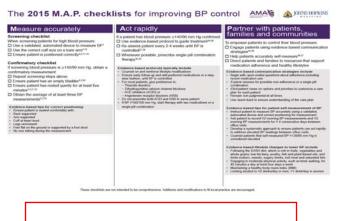


http://www.cdc.gov/bloodpressure/facts.htm *MMWR, 09/07/2012; 81(35):703-709. Based on the National Health and National Evaluation Survey (NHANES)

Barriers to success

- Patient factors
 - Non-adherence
 - Financial
- Literacy
- Physician factors
 - Time
 - Financial
 - Knowledge of evidence
 - System factors – Quality reporting
 - Work flow
 - Management (buy-in)





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SEE PAGES 9-10 OF HANDOUT

Why measuring blood pressure AMA accurately is important

- Uncertainty of patients' true blood pressure is the leading cause for failure of a clinician to act on a high blood pressure in the office
- · Significant BP variability exists in all patients
- Poor measurement technique decreases reliability of a patient's BP, which can lead to poor clinical decisions, adversely affecting the health of a patient

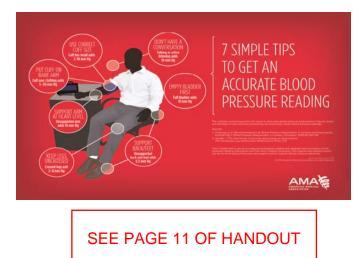
How does this impact clinicians in practice?

Kerr E et al. The Role of Clinical Uncertainty in the Treatment Decisions for Diabetic Patients with Uncontrolled Blood Pressure. Annals of Internal Medicine (148) Number 10 717-727

Why measuring blood pressure accurately is important

It's estimated that a 1 mm Hg rise in blood pressure above normal on average reduces life expectancy by one year

Summary report: National High Blood Pressure Education Program (NHBPEP)NHLBI and AHA working meeting on blood pressure measurement. Bethesda: National Institutes of Health; 2002. Available at: http://www.htbi.nih.gov/healthyco/fhearthbp/phemasu.pdf



Accurate methods of BP measurement AMA for diagnosing HTN

24-Hour Ambulatory Blood Pressure Monitoring (ABPM)

- Most evidence for accurate diagnosis of HTN
- Best predictor of future events
- Rule-out white coat HTN
- · Identifies patients with masked HTN
- Gives BP information during sleep
- Cons

Pros

- Expensive
- Inconvenient for patients
- · Hard to get one scheduled



Accurate methods of BP measurement AMA for diagnosing HTN

Self-Measured Blood Pressure (SMBP) or Home Blood Pressure Monitoring

Pros

- · Compares well to 24-hour ABPM for accuracy (not equal)
- · Better predictor of future events than routine office BP
- Rule-out white coat HTN
- · Identifies patients with masked HTN
- Inexpensive
- Convenient

Cons

- Requires the patient have a home monitor
- Requires clinical support for maximum benefit

Office blood pressure measurement AMA

- Pros

 Convenient
- Predicts future events, if done correctly
- Inexpensive
- Cons
- Impacted by observer (person taking the BP), patient and environmental factors
- Many offices not set up for proper positioning
- Requires time (>5 minutes) to be done effectively-but can be accomplished
- Terminal digit preference
- Cannot rule-out white coat HTN
- · Cannot identify patients with masked HTN
- Rarely performed correctly

Why use office BP measurement? AMA

- · Opportunity to obtain BPs
- Technology has improved measurement reliability (validated, automated machines \rightarrow less human error)
- Protocols improve reliability, reduce variability and errors and can improve workflow efficiency
- Obtaining confirmatory measurements increases diagnostic accuracy and reduces misclassification of hypertension
- By reducing errors and increasing reliability of BP measurement, clinicians are less likely to hesitate when initiating or escalating treatment (clinical inertia)

Cuff size and cuff placement AMA

- · Using the wrong size cuff is the most common error in BP measurement
- Wrist and finger cuffs are not recommended use upper arm cuff
- · Mid-arm, center the cuff bladder over brachial artery, at heart level

Adult Arm Circumference	Recommended cuff size - width x length
22 to 26 cm	12 × 22 cm
27 to 34 cm	16 × 30 cm (adult)
35 to 44 cm	16-17 × 36 cm (large adult)
45 to 52 cm	19-20 × 42 cm (adult thigh)

A properly-fitted cuff should have a bladder length that is at least 80-100 % of the circumference of the arm and a width that is at least 40% of the circumference of the arm, creating a length-to-width ratio of roughly 2:1.

Cuff size and cuff placement



The best way to know you have the correct cuff size is to use the guide markings on the cuff. The edge of the cuff when wrapped around the

arm should fall between the lines for the "range".



Manual BP measurement technique tips

- Inflate cuff until you cannot feel radial pulse, then 10 mm Hg higher
- Deflate at 2 mm Hg / second. Record BP. Repeat.
- Repeat inflating 30 mm Hg higher than palpated pressure. If change between the first two pressures is > 5 mm Hg, take a 3rd BP
- · Training required every six months to maintain skill

Terminal Digit Preference

- Rounding to 0 or 5 is extremely common (80-85% in some studies)
- · Eliminated with automated devices

Rest and environment

- · Rest for five minutes (if you cannot, take as last vital)
- No talking
- No listening (to music, no one talking to you, etc.)
- No texting, reading, writing
- BP device not mounted over exam table

Physiologic factors and stimulants

- Empty bladder
- No meal within at least 30 minutes
- No exercise within at least 30 minutes
- No smoking within at least 15 minutes
- · No stimulants (caffeine, decongestants, etc.) within at least 2-3 hours
- · Pain and anxiety are a factor

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Validation, calibration and biomed stickers

Use a validated, automated machine (AAMI, BHS, ESH)

- <u>www.dableducational.org</u>
- Aneroid sphygmomanometer and automated clinic devices cannot be calibrated
- Aneroid devices, if out of alignment, need to be serviced by the manufacturer
- Automated devices, if tested and is not accurate, need to serviced by the manufacturer

Most biomed inspectors look for cracks in tubing and holes in bladders

Most do not check for accuracy

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Automated Office Blood Pressure (AOBP)

- · Validated, automated BP monitors with multiple cuff sizes
- · Monitors can take 3-6 measurements with no clinical staff in the room
- · Intervals can be set at 1-5 minutes between measurements
- · The machines averages the BP:



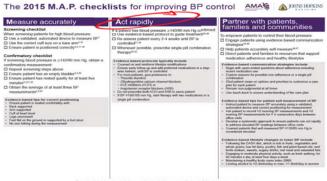
How many errors in BP measurement do you see?

- 1. Back is not supported
- 2. Arm is not supported near heart level
- 3. Cuff is over sweatshirt
- 4. Legs are crossed
- 5. Legs are not both flat on the stool
- 6. She is talking
- 7. She is listening



How many errors in BP measurement do you see?





AMA Most common factors contributing to uncontrolled hypertension

- 1. Clinicians miss opportunities to treat a patient with a BP > 140/90
 - · Fail to initiate or escalate therapy during an office visit
 - · Fail to stress frequent follow up until BP is controlled

CLINICAL INERTIA

- 2. Patient non-adherence to treatment plan
 - · Usually due to not taking medications as instructed

AMA Factors leading to clinical inertia

CLINICIAN

- · Failure to initiate treatment
- Failure to titrate to goal
- · Failure to recommend follow-up
- · Failure to set clear goals
- Underestimating patient needs •
- Failure to identify and manage comorbid conditions •
- Not enough time
- Insufficient focus or emphasis on goal attainment
- Reactive rather than proactive

Adapted from Milani RC et al J Am Coll Cardiol. 2013; 62: 2185-2187

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AMA Factors leading to clinical inertia

PATIENT

- Medication side effects
- · Failure to take meds
- Too many medications
- Cost of medications
- Denial of disease
- Forgetfulness
- Perception of low susceptibility
- · Absence of symptoms
- · Poor communication
- · Mistrust of clinician
- Mental illness
- · Low health literacy

Adapted from Milani RC et al J Am Coll Cardiol. 2013: 62: 2185-2187

Factors leading to clinical inertia

HEALTH SYSTEM

- · Lack of clinical guideline
- Lack of care coordination •
- No visit planning
- · Lack of decision support
- Poor communication between office staff
- No disease registry
- No active outreach

Adapted from Milani RC et al J Am Coll Cardiol. 2013; 62: 2185-2187

Why standardized treatment protocols are important

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In patients with HTN with systolic BPs >150 mm Hg, increased risk of acute cardiovascular events or death can occur with

- · Delays in medication intensification >6 weeks
- Delays in follow-up appointments >10 weeks after medication intensification

Xu et al. BMJ 2015;350:h158 doi: 10.1136/bmj.h158

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Use evidence-based communication strategies

- Patient engagement is important if we expect patients to adhere to therapy
- When clinicians use this style of communicating which is essentially talking less and listening more – we often learn important details that help us determine a preferred treatment approach
- When patients use this kind of communication, they are more engaged/committed, and as a result, are more likely to adhere
- Using these communication techniques does not lengthen visits (it actually shortens them), especially if all practice staff are using them

"Evidence indicates that in primary care clinics, brief physician motivational interviewing

has a positive effect on weight loss attempts, exercise efforts, decreased substance

use, and blood pressure control."

Searight, RH. Realistic approaches to counseling in the office setting. Am Fam Physician. 2009;79(4);277-284

Use evidence-based communication strategies

STRATEGY Begin with open-ended questions about adherence, including recent medication use

Explore reasons for possible non-adherence

Elicit patient views on options and priorities to customize a care plan for each patient

AMA

Remain non-judgmental at all times

Use teach-back to ensure understanding of the care plan

Impact of lifestyle changes for improving blood pressure in patients with HTN

LIFESTYLE CHANGE	CAN LOWER SBP/DBP UP TO:
DASH diet, compared with typical American diet	11.6/5.3 mm Hg
Reduce sodium intake by average of 1150 mg/d	4/2 mm Hg
Average weight loss of 11 lbs	4.4/3.6 mm Hg
40 minutes of moderate intensity aerobic physical activity, 3-4 times a week	5/4 mm Hg

Why SMBP is clinically useful

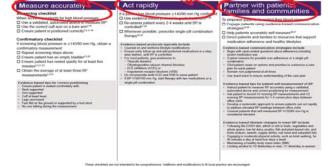
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SMBP better predicts CV morbidity and mortality than office BPs

- · Reduces variability and provides more reliable BP measurement
- · Provides better assessment of hypertension control
- · Empowers patients to self manage their HTN
- · May improves medication adherence

The 2015 M.A.P. checklists for improving BP control



AMA A DESHOPKINS

SELF-MEASURE ALLOGO PRESUME MONETIMES PROGRAMM ENGAGING PATIENTS IN SELF-MEASUREMENT



Several documents are

health care professional

know how to accurately measure blood

pressure and what to do

blood pressure readings

written to help the

with self-measured

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AMA-JHM SMBP monitoring program

- Provides a framework for practices and health centers to implement their own SMBP monitoring program
- Serves as a workbook for staff to design and implement their own SMBP monitoring program

SMBP monitoring program

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Table of contents delineates the documents by audience and the program type

		Audience				
Page	Name of document	Practice staff	Patient	Blood pressure monitor loaner program	Patient-owned blood pressure monitor	
4	Measuring accurately: Self-measured blood pressure monitoring	х		х	x	
6	Clinical competency: Patient self-measured blood pressure at home	х		х	x	
8	Measure accurately: A guide for blood pressure measurement	х		х	x	
9	How to check a home blood pressure monitor	х		х	х	

Health care professional

Measuring accurately: Self-measured blood pressure monitoring

What is self-measured blood pressure monitoring? Self-measured blood pressure CMDP monitoring, sometimes called home blood pressure moni-

Self-measured blood pressure (AMB) monitoring, sometimes called home blood pressure nontoring, as a patient performed measurement of their som blood pressure notified af a clinical setting. Research shows that SMBI «Call introduces adhering and challs notifying the contentional contents" Self-measured blood pressure Health care professional

Measure accurately:

A guide for blood pressure measurement

importance of accurate blood pressure (IIP) measurement cannot be min entension. Measuring blood pressure accurately every time requires: • Well-supported standard processes that are easy for staff to follow

lood pressure Health care professional

Diagnosis, communication, documentation and management

Diagnosis

Then patients have elevated blood pressures in the effice and the disposition of hypertension is supported, in ensure of blood pressures (SMBP) can be very useful in distripution by between white cast hypertension is isolated office hypertension of the hypertension. White cast hypertension cause when a patient's blood sectors a proteining hypertension of the sectors and the sector of the construction of the construction. MMP is sectors a proteining hypertension of the sectors and the construction of the construction. MMP is sectors and a sector of the construction of the sector of the construction of the construction. MMP is sectors and a distribution of the construction of the most temporal type of the construction of the sectors and a distribution construction of the hyperbending of reme.

To confirm the diagnosis of hypertension² in a patient with elevated office blood pressures or to increase the chance of diagnosing a patient suspected of having masked hypertension, it is best to use multiple readings over time. This is due to

Clinical competency

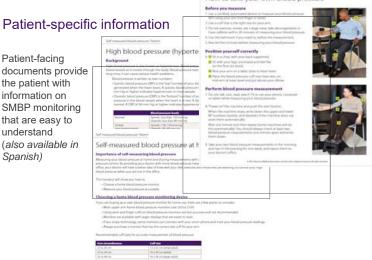
This clinical competency ensures your staff consistently teach the patient

- How to *properly* measure their blood pressure
- How to document the measurement
- Actions to take if readings are out of range



AMAS MINISTOPHINS

Self-measured blood pressure technique: How to take your own blood pressure



Device loaner program

Guidance documents will help the practice or health center develop a program that will loan home blood pressure monitors to patients when short-term SMBP monitoring is useful

monitor loaner program
 Practice ofers can consider the following criteria for pelecting patients to participate in the blood pe- manitor lower program.

Patient enrollment process for a blood pressure device loaner program

Press on this document as a checklist to preserve contractly and consistency arrang staff members when dutids found tones to the press.

Recommended infection prevention process for blood pressure monitors loaned to patients

Infection prevention is important in any writing where care is deformed. The Common for Dissure Commonliand Pre-COD Takes devolution of monitorial managements and the care of the Analysis of the CO_COM monitorial management and the care of the fact of monitorial management and when dig is through charange and their is in the care of the care of the care of the fact of monitorial management and when dig is through charange and their is in the care of the care of the care of the distance membranes and when dig is through charange and their is in the care of th

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Documenting BP measurements

- Patients can docum their home BP readi a flow sheet or a triwallet card
- Guidance exists for clinician on how to r SMBP readings and them for treatment

		Self-measured blood pressure monitoring at home – flow sheet the self-transmission of the self-t							
1	pressure at N Decide with your should use think p size matterp and multip with or Dec ¹ al means								
		the second se							
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	Chart .								
Self-measu blood pres patient lo	sure								

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Download resources

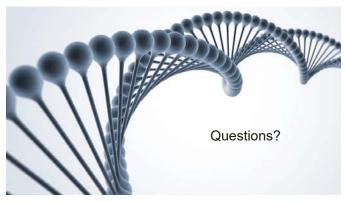
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https://www.ama-assn.org/search/ama-assn/iho

- You will need to register to download any tools
- · You don't need to be an AMA member or physician to do so

STEPS Forward: Improving blood pressure control <u>www.stepsforward.org</u>





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The **2015 M.A.P. checklists** for improving BP control



Measure accurately

Screening checklist

When *screening* patients for high blood pressure: Use a validated, automated device to measure BP¹ Use the correct cuff size on a bare arm²⁻¹⁰ Ensure patient is positioned correctly^{2,3,11-19}

Confirmatory checklist

If screening blood pressure is \geq 140/90 mm Hg, obtain a *confirmatory* measurement:

- □ Repeat *screening* steps above
- □ Ensure patient has an empty bladder^{2,3,20}
- □ Ensure patient has rested quietly for at least five minutes^{2,3,21,22}
- □ Obtain the average of at least three BP measurements^{2,3,23}

Evidence-based tips for correct positioning

- Ensure patient is seated comfortably with:
- Back supported
- Arm supported
- Cuff at heart level
- Legs uncrossed
- · Feet flat on the ground or supported by a foot stool
- · No one talking during the measurement

Act rapidly

- If a patient has blood pressure ≥140/90 mm Hg confirmed:
- □ Use evidence-based protocol to guide treatment²⁴⁻²⁶
- □ Re-assess patient every 2-4 weeks until BP is controlled²⁷⁻²⁹
- Whenever possible, prescribe single-pill combination therapy³⁰⁻³²

Evidence-based protocols typically include

- · Counsel on and reinforce lifestyle modifications
- Ensure early follow-up and add preferred medications in a stepwise fashion, until BP is controlled
- · For most patients, give preference to:
 - Thiazide diuretics
 - *Dihydropyridine* calcium channel blockers
 - ACE inhibitors (ACEI) or
- Angiotensin receptor blockers (ARB)
- Do not prescribe both ACEI and ARB to same patient
- If BP ≥160/100 mm Hg, start therapy with two medications or a single pill combination

Partner with patients, families and communities

- To empower patients to control their blood pressure:
- □ Engage patients using evidence-based communication strategies³³⁻³⁵
- □ Help patients accurately self-measure^{36,37}
- □ Direct patients and families to resources that support medication adherence and healthy lifestyles

Evidence-based communication strategies include

- Begin with open-ended questions about adherence, including recent medication use
- Explore reasons for possible non-adherence or a single pill combination
- *Elicit* patient views on options and priorities to customize a care plan for each patient
- Remain non-judgmental at all times
- Use teach-back to ensure understanding of the care plan

Evidence-based tips for patient self-measurement of BP

- Instruct patient to measure BP accurately using a validated, automated device and correct positioning for measurement
- Ask patient to record ≥2 morning BP measurements and ≥2 evening BP measurements for ≥ 4 consecutive days between office visits
- Develop a systematic approach to ensure patients can act rapidly to address elevated BP readings between office visits
- Counsel patients that self-measured BP ≥135/85 mm Hg is considered elevated

Evidence-based lifestyle changes to lower BP include

- Following the DASH diet, which is rich in fruits, vegetables and whole grains; low-fat dairy, poultry, fish and plant-based oils; and limits sodium, sweets, sugary drinks, red meat and saturated fats
- Engaging in moderate physical activity, such as brisk walking, for 40 minutes a day at least four days a week
- Maintaining a healthy body mass index (BMI)
- Limiting alcohol to ≤2 drinks/day in men, ≤1 drink/day in women

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